

### Mall's poops & oops

- 1 Officials at a Queens mall solved their pigeon infestation by blasting the sounds of more aggressive birds. A recording of screeching macaws is played at a third floor atrium leading to Bed, Bath & Beyond, an area where pigeons had roosted in the rafters and made a mess according to nearby store workers. And with the exception of some excrement and feathers left behind, the plan has worked.
- 2 Daniel Catry, 78, said that a pigeon once pooped on his knee at the shopping center. But he added: "If you stay here for an hour, the noise starts to bother you. It is very distracting and compromising the ambiance." And he's among many customers who no longer flock as often as they used to what once was a heavily trafficked area. In fact, shopper after shopper used the same word to describe the soundtrack: "annoying".
- 3 Michael Perlman, who visits the mall weekly, said that he never even noticed any pigeons in the enclave before the noise began and that he'd take a few pooping pigeons over the current clamor. "I appreciate birds," he noted.



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## Tekst 12

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- 1p 41 Waarover is een aantal klanten van een winkelcentrum ontevreden?
- A de manier waarop het personeel voor de vogels zorgt
  - B de vogeluitwerpselen die maar niet worden opgeruimd
  - C een maatregel die genomen is om vogels te verjagen
  - D het geluidsniveau van de achtergrondmuziek in de winkels

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### Bronvermelding

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